



QUALITY POLICY

"Quality is excellence that cannot be achieved, but must be persistently pursued."

Author: Lao Tsu, Złota Księga

WOBA sp. z o. o. sp. k. is a company that manufactures mops, dishcloths, and cleaning cloths for both the domestic and international markets. The products manufactured by the company have effectively replaced imported goods in the domestic market, and are increasingly chosen in foreign markets for their competitive quality and price. The products are offered by the company in bulk, but more and more often customers request the goods to be packaged under their own brand.

The owners of the company, recognizing the need for continuous internal improvement and the fulfillment of customer and end-consumer requirements, have made it their primary goal to ensure the safety and highest quality of the products offered.

The company's policy and goals are achieved through the following strategic objectives and elements:

- Operating in accordance with local legal requirements and customer requirements
- Adhering to international laws established by the European Union, national laws enacted by the legislative authorities of the Republic of Poland, and laws applicable in the countries where the company operates
- Complying with the terms of agreements, commitments, and arrangements
- Operating in accordance with customer requirements
- Involvement of top management and employees
- Actions oriented toward reliable service and customer satisfaction
- Conducting thorough research, analysis, and evaluation of supplied products
- Continuously improving processes and updating documentation
- Conscious and well-analyzed selection of raw material suppliers
- Striving to reduce the impact of the organization on the natural environment
- Continuously delivering products of consistent quality and price.

As the President of WOBA Sp. z o.o. Sp. k., I commit to providing all necessary resources, both material and immaterial, required to achieve the objectives, policy, and the requirements set by our customers.

Łódź, 01.05.2025

President of the Board

PREZES ZARZĄDU

Dariusz Bagmiewski